

Who are we?

We are PlatinumEdge Solutions, and we are a software development company that is excited to be able to add a new employee to our ranks!

We develop extensions for CET Designer a space planning and configuration software. We are an independent partner with Configura, the Swedish software company that owns CET Designer, and manufacturers of products that require a space planning software. We are currently working with manufacturers located in both the United States and Canada with a global footprint.

Our location in Cutlerville, at the crossroads of US-131 and M-6, makes most commutes simple.

We have a relaxed work environment. We want our employees to find their most effective way of working productively. You will probably come in and find us whiteboarding a new problem with Thorin, Ember, Zelda or Merlin, our office dogs, trying to steal attention. We take our work seriously, but we also take not working seriously and enforce a healthy work life balance. Our gym gives us the ability to keep our bodies healthy as well as our minds.

Our core values are Caring, Transparent, Purposeful and Agile. We care about our employees, our clients and ourselves. We are open and clear in our communications internally and externally. We have clear processes for how, what and when we should do things to ensure we consistently provide the best software we can. And we are flexible in our thinking, solutions, and plans to give us room to grow and adapt to new information.

What are we offering?

Testing in a fun collaborative environment.

Work that varies from day to day or even hour to hour.

Visibility of your work from developers, clients and project managers.

A testing environment where QA is a collaborative team member, not an adversary.

An office located in an easy to reach location with walls covered in whiteboards.

High-powered laptop with an ultrawide monitor for more testing real estate.

An onsite gym with showers.

No corporate bureaucracy.

A company that sees employees as its best asset.

Flexible schedule, generous paid time off, 40-hour maximum work week.

Coffee and a stocked snack room.

Who are you?

You have a critical mind, able to see when something is good, but also capable of finding areas it could be better.

Software tester, helpdesk specialist, private investigator, or researcher, you revel in finding the core of an issue and sharing your findings with everyone.

You are an inquisitive, concise, and confident individual who takes joy in lifelong learning.

You are a hard worker no matter what job you are doing. You believe quality is something you can curate.

You like to roleplay the needs of other people to understand their viewpoint and apply that knowledge to create the best possible custom solutions.

You have many opinions, but your open mind enables incoming information to set a new course.

You do your best work as an individual but know when to get input from others to ensure great results.

Excited about helping a team create the highest quality software and setting the standard.

Expertise, Talents, and Feats

Experience with ticket management systems.

Accurate and thorough in testing.

Able to clearly articulate problems and provide supportive feedback.

Experienced with troubleshooting, documentation, and previous software testing.

Able to communicate technical concepts in a way that is easy to understand.

Able to self-manage time and priorities.

Focused on the details, but still able to look at the broader picture when needed.

Extra Credit

UI/UX Experience.

Programming or development experience.

Customer service experience.

Project Management experience.

CAD or 3D modeling experience.

Are an actual wizard.